

Annex 2: Grid for analysis of the case studies

Questions for analysis	Answers in relation to the given example
What are the causes for this behaviour?	
Who is affected by this behaviour and how?	
What are the main arguments used in this behaviour for supporting hostility towards a given group?	
What kind of offline consequences this behaviour may have? What about online consequences?	
What is the context in which this behaviour takes place?	
Who is the person having a hostile behaviour?	
What is the intention of this behaviour?	

From:

http://doku.cac.at/aces_workshop_report_gisele_teachers_kick_2013_for_website_.pdf